
From: Callie Oettinger
Sent: Tuesday, October 31, 2017 12:41 PM
To: 'Duran, Francisco'
Cc: 'Kirkbride, Sue'; 'Johnson, Teresa L'; 'West, Tina'; 'Rhodes, Yvette P.'; 'Strong, Jane'
Subject: RE: Student Information

Francisco,

There are more than two "situations."

In 2016, I received information related to the children of a family with

In 2017, I received numerous files, on different occasions, about different children and families.

In 2017, the teacher you mentioned forwarded two e-mails (not one) that I know of to her husband. Your e-mails indicates the teacher "inadvertently" emailed her spouse "sensitive scheduling information." Please note that she bcc'd her husband on an e-mail related to the scheduling of a meeting to occur during the school day and 2) forwarded an e-mail from me to her husband. One e-mail might fall under "inadvertent." Two e-mails more closely aligns with intentional instead of inadvertent.

In 2017, another teacher e-mailed the principal of Silverbrook ES that he heard through the "grape vine" information about my family. I didn't share it with him, so how did he obtain it?

I shared information related to the teachers with VDOE already. I only bring them up here because your mention of "two situations" concerns me. There are more than two.

Once might be a mistake, multiple times over the period of about 1.5 years indicates a larger problem.

Thanks,

Callie

Callie Oettinger

From: Rhodes, Yvette P. [mailto:YPRhodes@fcps.edu] **On Behalf Of** Duran, Francisco
Sent: Tuesday, October 31, 2017 11:58 AM
To: allie Oettinger
Cc: Kirkbride, Sue <slkirkbride@fcps.edu>; Johnson, Teresa L <TLJohnson4@fcps.edu>; West, Tina <cwest@fcps.edu>; Duran, Francisco <fdduran@fcps.edu>; Rhodes, Yvette P. <YPRhodes@fcps.edu>; Strong, Jane <jestrong@fcps.edu>
Subject: Student Information

Dear Ms. Oettinger,

As you requested, I have looked into your concern about confidential student information disclosures. Staff within the Department of Special Services are aware of two situations related to your son where there was a breach of confidentiality. The recent one of student progress monitoring data being shared through your FERPA release is an inadvertent situation where other student names were not redacted. The second situation was the incident of the teacher inadvertently emailing her spouse sensitive scheduling information. We believe these two incidents to be isolated in nature and not indicative of a systemic problem related to confidentiality. However, in response to these two events, we will be developing tighter procedures around division wide FERPA practices as well as initiating additional training on the requirement to maintain student confidentiality.

FCPS takes student confidentiality seriously. Please know that the South County Middle School staff, including the central staff that provides support, certainly want the best for Max and his success.

Sincerely,

Dr. Francisco Durán,
Chief Academic Officer
Fairfax County Public Schools
8270 Willow Oaks Corporate Drive, 5117
Fairfax, VA 22031
(571) 423-4010



From: Callie Oettinger
Sent: Friday, October 27, 2017 3:22 PM
To: Duran, Francisco <fdduran@fcps.edu>
Cc: Kirkbride, Sue <slkirkbride@fcps.edu>; Johnson, Teresa L <TLJohnson4@fcps.edu>; West, Tina <cwest@fcps.edu>; Rhodes, Yvette P. <YPRhodes@fcps.edu>
Subject: RE: FCPS Mediated Agreement

Francisco,

Thank you for your response.

Are you able to look into an issue
other children?

which relates to a number of

Over the past two years FCPS gave me unredacted information related to a number of students. This information was given to me following a number of FERPA requests I submitted. That the same thing occurred two years in a row, over the course of numerous requests, makes me wonder if such confidentiality breaches are indicative of a systemic violation. Adding to my concern that this might fall into the systemic violation category is the fact that the FERPA requests also revealed one teacher talking about a "grapevine" through which he learned information about me and my family, and two other e-mails indicating that a teacher bcc'd her husband e-mails related to me and my son.

concern that private information related to me and my son, as well as the private information of other children and families, has been disclosed.

Is this something that you can look into?

Thanks,

Callie

