
From: Fairfax County Public Schools <e-Notify@fcps.edu>
Sent: Monday, April 20, 2020 11:
Subject: Blackboard Update



April 20, 2020

Dear FCPS Community,

We are continuing with distance learning today despite the continuing problems we are experiencing with Blackboard Learn (FCPS 24-7). The updates made by Blackboard over the weekend have not corrected the system delays.

We are aware that some students were able to access the 24-7 system early, however as the volume increased, we received word that access was intermittent or slow, in some cases requiring multiple log-on attempts. Once inside the system, Blackboard Collaborate worked well and that resource is continuing to be used by some teachers.

Distance learning is continuing today as teachers are providing instructional opportunities to students through a variety of other tools, including Google Classroom, pre-recorded videos, learning packets, eBooks, and other approved digital resources as well as directing students to Channels 21, 25, and 99.

Thank you for your patience and understanding.

Fairfax County Public Schools

Parents of FCPS students may update contact information online through [weCare@School](#) a feature of [FCPS 24-7 Learning: Parent View](#) (Blackboard) or by contacting the student information officer at their child(ren)'s school to have the contact information updated in the student information system.

FCPS employees may update contact information through [UConnect](#).

Individuals with no affiliation to the school system must fill out the [Removal Request](#) to have their contact information removed from eNotify.