

[REDACTED]

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**From:** Keys-Gamarra, Karen A <akeysgamarr@fcps.edu>  
**Sent:** Tuesday, September 18, 2018 7:53 PM  
**To:** Callie Oettinger  
**Subject:** [REDACTED]

Callie;

Thanks for the response. I'd be happy to chat with you. Please contact my EA, Melanie Turpin at the number below to set up an appointment. I generally try to be available on Friday afternoons. Thanks also for letting know that the email was misdirected. If that should happen again, may I ask that you let me know and I will forward it to the correct person.

All the Best;

Karen Keys-Gamarra  
Fairfax County School Board  
**At-Large Member**  
[571-423-1091](tel:571-423-1091) (Office)  
[akeysgamarr@fcps.edu](mailto:akeysgamarr@fcps.edu)

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**From:** Callie Oettinger [REDACTED]  
**Sent:** Tuesday, September 18, 2018 7:29 PM  
**To:** Keys-Gamarra, Karen A <akeysgamarr@fcps.edu>  
**Cc:** Brent, Eric <evbrent@fcps.edu>; Atwater, Angela <agatwater@fcps.edu>; Manning, Marsha D <mdmanning@fcps.edu>; Lowder, Kaaren P <KPLowder@fcps.edu>; Duddridge, Lourrie <leduddridge@fcps.edu>; Johnson, Teresa L <TLJohnson4@fcps.edu>; john.eisenberg@doe.virginia.gov; Ayorkor.Austin@ed.gov; James, Jenny <jrjames@fcps.edu>; Rever, Kristin D <kdrever@fcps.edu>; Borges, Mary <mpborges@fcps.edu>; Lowder, Al <jalowder@fcps.edu>; Verdin, Tom <TVerdin@fcps.edu>; Dubin, Ellen <emdubin@fcps.edu>; Salzman, Katie J. <KJSalzman@fcps.edu>; King, Margaret A <making@fcps.edu>; Flower, Jessica H <jhflower@fcps.edu>; Owens, Keith <KMOwens@fcps.edu>; McCormack, Janice C Disabled IDM 07/01/2018 <JCMcCormack@fcps.edu>; Moore-Neff, Sheila Y <symooreneff@fcps.edu>; Burke, Karen ATS <kcburke@fcps.edu>; Bousman-Stanczak, Heather <hdbousmansta@fcps.edu>; Massie, Jean A <JAMassie@fcps.edu>; Bolton, Jessica <jrbolton@fcps.edu>; Crouse, David A <DACrouse@fcps.edu>; Kelly, Christina <cakelly@fcps.edu>; McKenzie, Carleen <crmckenzie@fcps.edu>; Miller, Christopher S <CSMiller@fcps.edu>; Portare, Trish <pmportare@fcps.edu>; Sall, Susan L <SLSall@fcps.edu>; Spencer, Linda <ljspencer@fcps.edu>; Tully, Stacey <swtully@fcps.edu>; Wintemberg, Kristen <kpwintemberg@fcps.edu>; Desmond, Kathryn A. <KADesmond@fcps.edu>; Henry, John <jahenry@fcps.edu>; Mueck, Shannon <smmueck@fcps.edu>; Butts, Susan E <SEButts@fcps.edu>; Hirsch, Keith J <kjhirsch@fcps.edu>; Koontz, James <jhkoontz@fcps.edu>; Keys-Gamarra, Karen A <akeysgamarr@fcps.edu>; McElveen, Ryan (School Board Member) <rlmcelveen@fcps.edu>; Moon, Ilryong (School Board Member) <IMoon@fcps.edu>; McLaughlin, Megan (School Board Member) <momclaughlin@fcps.edu>; Strauss, Jane (School Board Member) <jkstrauss@fcps.edu>; Hynes, Patricia (School Board Member) <pmhynes@fcps.edu>; Derenak Kaufax, Tamara (School Board Member) <tderenakauf@fcps.edu>; Evans, Sandy (School Board Member) <ssevans@fcps.edu>; Corbett Sanders, Karen (School Board Member) <klorbettsan@fcps.edu>; Schultz, Elizabeth (School Board Member) <elschultz@fcps.edu>; Palchik, Dalia (School Board Member) <dapalchik@fcps.edu>; Wilson, Thomas (School Board Member) <tawilson1@fcps.edu>; Johnson, Telia <tmjohnson2@fcps.edu>; Morris, Gary M <gmorris@fcps.edu>  
**Subject:** Re: [REDACTED]

Karen,

Thank you for reading my email.

It looks like you meant to send your reply to someone named Francis, but the only individuals on this email are me and Eric Brent, hence I've included everyone I originally sent this email to in case one of them is the "Francis" to which you referred. For all I know, that might be one of their preferred names.

Also: I'm not surprised that you've "been hearing these kind of complaints fairly consistently."

I can provide you the names of a number of other families who have struggled through the years, to include a few whose complaints have resulted in FCPS being found out of compliance.

I'd be happy to talk with you myself, in greater detail about my own experiences.

Best,

Callie

On Sep 18, 2018, at 6:29 PM, Keys-Gamarra, Karen A <[kakeysgamarr@fcps.edu](mailto:kakeysgamarr@fcps.edu)> wrote:

Hi Francis;

Can you take a look at this and consider whether we need to have a larger discussion regarding our special education implementation. I am hearing these kind of complaints fairly consistently. I would like to hear your thoughts. (Please forgive me if this isn't your area...)

Karen Keys-Gamarra  
Fairfax County School Board  
**At-Large Member**  
[571-423-1091](tel:571-423-1091) (Office)  
[kakeysgamarr@fcps.edu](mailto:kakeysgamarr@fcps.edu)

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**From:** Callie Oettinger [REDACTED]  
**Sent:** Friday, September 14, 2018 10:59 AM  
**To:** Brent, Eric <[evbrent@fcps.edu](mailto:evbrent@fcps.edu)>  
**Cc:** Atwater, Angela <[agatwater@fcps.edu](mailto:agatwater@fcps.edu)>; Manning, Marsha D <[mdmanning@fcps.edu](mailto:mdmanning@fcps.edu)>; Lowder, Kaaren P <[KPLowder@fcps.edu](mailto:KPLowder@fcps.edu)>; Atwater, Angela <[agatwater@fcps.edu](mailto:agatwater@fcps.edu)>; Duddridge, Lourrie <[leduddridge@fcps.edu](mailto:leduddridge@fcps.edu)>; Johnson, Teresa L <[TJJohnson4@fcps.edu](mailto:TJJohnson4@fcps.edu)>; [john.eisenberg@doe.virginia.gov](mailto:john.eisenberg@doe.virginia.gov); [Ayorkor.Austin@ed.gov](mailto:Ayorkor.Austin@ed.gov); James, Jenny <[jrjames@fcps.edu](mailto:jrjames@fcps.edu)>; Rever, Kristin D <[kdrever@fcps.edu](mailto:kdrever@fcps.edu)>; Borges, Mary <[mpborges@fcps.edu](mailto:mpborges@fcps.edu)>; Lowder, Al <[jalowder@fcps.edu](mailto:jalowder@fcps.edu)>; Verdin, Tom <[TVerdin@fcps.edu](mailto:TVerdin@fcps.edu)>; Dubin, Ellen <[emdubin@fcps.edu](mailto:emdubin@fcps.edu)>; Salzman, Katie J. <[KJSalzman@fcps.edu](mailto:KJSalzman@fcps.edu)>; King, Margaret A <[making@fcps.edu](mailto:making@fcps.edu)>; Flower, Jessica H <[jhflower@fcps.edu](mailto:jhflower@fcps.edu)>; Owens, Keith <[KMOwens@fcps.edu](mailto:KMOwens@fcps.edu)>; McCormack, Janice C Disabled IDM 07/01/2018 <[JCMcCormack@fcps.edu](mailto:JCMcCormack@fcps.edu)>; Lowder, Kaaren P <[KPLowder@fcps.edu](mailto:KPLowder@fcps.edu)>; Moore-Neff, Sheila Y <[symooreneff@fcps.edu](mailto:symooreneff@fcps.edu)>; Burke, Karen ATS <[kcburke@fcps.edu](mailto:kcburke@fcps.edu)>; Manning, Marsha D <[mdmanning@fcps.edu](mailto:mdmanning@fcps.edu)>; Bousman-Stanczak, Heather <[hdbousmansta@fcps.edu](mailto:hdbousmansta@fcps.edu)>; Massie, Jean A <[JAMassie@fcps.edu](mailto:JAMassie@fcps.edu)>; Bolton, Jessica <[jrbolton@fcps.edu](mailto:jrbolton@fcps.edu)>; Crouse, David A <[DACrouse@fcps.edu](mailto:DACrouse@fcps.edu)>; Flower, Jessica H <[jhflower@fcps.edu](mailto:jhflower@fcps.edu)>; Kelly, Christina <[cakelly@fcps.edu](mailto:cakelly@fcps.edu)>; Lowder, Al <[jalowder@fcps.edu](mailto:jalowder@fcps.edu)>; Manning, Marsha D <[mdmanning@fcps.edu](mailto:mdmanning@fcps.edu)>; McKenzie, Carleen <[crmckenzie@fcps.edu](mailto:crmckenzie@fcps.edu)>; Miller, Christopher S <[CSMiller@fcps.edu](mailto:CSMiller@fcps.edu)>; Owens, Keith <[KMOwens@fcps.edu](mailto:KMOwens@fcps.edu)>; Portare, Trish <[pmportare@fcps.edu](mailto:pmportare@fcps.edu)>; Sall, Susan L <[SLSall@fcps.edu](mailto:SLSall@fcps.edu)>; Salzman, Katie J. <[KJSalzman@fcps.edu](mailto:KJSalzman@fcps.edu)>; Spencer, Linda