

From: [Foster, John](#)
To: [Kennedy, Ellen D](#)
Cc: [Falconi, Robert M](#)
Subject: RE: Oettinger
Date: Monday, November 16, 2020 1:51:00 PM

Ellen:

Yes, I think we should follow the same approach with Ms. Oettinger that we would for any other parent or employee. So, if we typically have someone from HR call a parent back on ransomware questions, we should do so here.

Also, can you get in touch with Beth and find out if Callie Oettinger or **REDACTED** are on the list of impacted students or parents? I believe she may also have one or two other kids in the FCPS system, so we should check on whether their data was impacted, too.

John

John E. Foster
Division Counsel
Office of Division Counsel
Fairfax County Public Schools
8115 Gatehouse Road
Falls Church, Virginia 22042
571-423-1250
John.Foster@fcps.edu

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From: Kennedy, Ellen D <edkennedy@fcps.edu>
Sent: Monday, November 16, 2020 1:43 PM
To: Foster, John <jefoster@fcps.edu>
Cc: Falconi, Robert M <rmfalconi@fcps.edu>
Subject: Oettinger

Hi John,

Ms. Oettinger called and demanded a call back from Scott – she wants him to tell her what

information of hers was hacked. I don't know if she received a letter or just heard about data breach generally. Not sure how we are handling these types of questions more generally, but let me know how to handle this one? I guess I could ask the HR person who is handling the credit monitoring calls to return call and get info?

Thanks,
Ellen

Ellen D. Kennedy
Assistant Division Counsel
Fairfax County Public Schools
8115 Gatehouse Road
Falls Church, VA 22042
Telephone: 571-423-1239
Fax: 571-423-1257
edkennedy@fcps.edu

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From: [Tiao, Paul M.](#)
To: [Reaves, Brandynn](#); [Haynie, Suzanne](#); [Foster, John](#)
Cc: [Sethi, Gautam](#); [Navas, Jessica S.](#)
Subject: RE: Malware - MY INFORMATION
Date: Wednesday, November 18, 2020 11:46:17 AM

We will check the lists of affected persons and prepare a response. Thanks.

From: Reaves, Brandynn <bareaves@fcps.edu>
Sent: Wednesday, November 18, 2020 11:31 AM
To: Haynie, Suzanne <shaynie@hunton.com>; Foster, John <jefoster@fcps.edu>; Tiao, Paul M. <ptiao@hunton.com>
Cc: Sethi, Gautam <gsethi@fcps.edu>; Navas, Jessica S. <JSNavas@fcps.edu>
Subject: FW: Malware - MY INFORMATION
Importance: High

Good Morning,

Please see the following request from Ms. Oettinger,

Was her or her children's information compromised and if so information what information was stolen?

Thanks,
Brandy

From: REDACTED REDACTED
Sent: Wednesday, November 18, 2020 10:06 AM
To: Reaves, Brandynn <bareaves@fcps.edu>
Cc: Kandalai, Ananth K <akkandalai@fcps.edu>; 'Ayorkor Austin' <Ayorkor.Austin@ed.gov>; [samantha.hollins@doe.virginia.gov](#); 'Kathleen' <Kathleen.Harris@doe.virginia.gov>; [kathryn.jones@doe.virginia.gov](#); Strong, Jane <jestrong@fcps.edu>; Kownacki, Peter A. <PAKownacki@fcps.edu>; Morris, Gary M <gmorris@fcps.edu>; School Board Members <SchBoard@fcps.edu>; Pearson, Jay W. <jwpearson@fcps.edu>; Superintendent Brabrand <suptbrabrand@fcps.edu>; 'Tracey Smith' <tsmith@jlarc.virginia.gov>; [hgreer@jlarc.virginia.gov](#)
Subject: RE: Malware - MY INFORMATION
Importance: High

Brandynn,

This is a FOIA request.

Please provide me all of the information that the hackers accessed about me and/or members of my family, to include REDACTED

Thanks,

Callie

From: REDACTED REDACTED
Sent: Tuesday, November 17, 2020 12:41 PM
To: 'Pearson, Jay W.' <jwpearson@fcps.edu>; 'Superintendent Brabrand' <suptbrabrand@fcps.edu>
Cc: 'Kandalai, Ananth K' <akkandalai@fcps.edu>; 'Ayorkor Austin' <Ayorkor.Austin@ed.gov>; samantha.hollins@doe.virginia.gov; 'Kathleen' <Kathleen.Harris@doe.virginia.gov>; kathryn.jones@doe.virginia.gov; 'Strong, Jane' <jestrong@fcps.edu>; 'Kownacki, Peter A.' <PAKownacki@fcps.edu>; 'Morris, Gary M' <gmorris@fcps.edu>; 'School Board Members' <SchBoard@fcps.edu>
Subject: RE: Malware - MY INFORMATION

Scott and Jay,

I've now contacted the FBI, FCPS' HR Dept., FCPS' Dept of Information Technology, the principals at both my kids' schools, the two of you and the other individuals on this email, as well as Experian, whose first customer service rep said she couldn't do anything and whose second rep said he could escalate the issue. I don't have a lot of confidence in Experian due to the mixed messaging.

Scott,

Your name is on the letter.

Perhaps you can speak up?

It would be helpful to know what information of mine – and/or my kids – was accessed, especially since the letter I received reads as if it is addressed to teachers. As you know, I'm not a teacher.

Callie

From: Morris, Gary M <gmorris@fcps.edu>
Sent: Tuesday, November 17, 2020 12:24 PM
To: REDACTED Pearson, Jay W. <jwpearson@fcps.edu>
Cc: Superintendent Brabrand <suptbrabrand@fcps.edu>; Kandalai, Ananth K <akkandalai@fcps.edu>; 'Ayorkor Austin' <Ayorkor.Austin@ed.gov>; samantha.hollins@doe.virginia.gov; 'Kathleen' <Kathleen.Harris@doe.virginia.gov>; kathryn.jones@doe.virginia.gov; Strong, Jane <jestrong@fcps.edu>; Kownacki, Peter A. <PAKownacki@fcps.edu>
Subject: RE: Malware - MY INFORMATION

Mrs. Oettinger,

Thank you for your email. The school principals were not provided with any specific

information as to what data was lost. I do not have any further information.

Gary M. Morris Ed.S.
Principal
South County H.S.
gmorris@fcps.edu
@soco_principal
(703) 446-1603
Education Guarantees Opportunity
#OneStallion

From: REDACTED REDACTED
Sent: Tuesday, November 17, 2020 11:47 AM
To: Pearson, Jay W. <jwpearson@fcps.edu>
Cc: Morris, Gary M <gmorris@fcps.edu>; Superintendent Brabrand <suptbrabrand@fcps.edu>; Kandalai, Ananth K <akkandalai@fcps.edu>; 'Ayorkor Austin' <Ayorkor.Austin@ed.gov>; samantha.hollins@doe.virginia.gov; 'Kathleen' <Kathleen.Harris@doe.virginia.gov>; kathryn.jones@doe.virginia.gov; Strong, Jane <jestrong@fcps.edu>; Kownacki, Peter A. <PAKownacki@fcps.edu>
Subject: RE: Malware - MY INFORMATION

Jay,

I spoke with FCPS' Dept of Information Technology and was told to contact the information line at the bottom of the letter and the school principal.

I contacted the info. line at the bottom of the letter. This time the Experian customer rep said he could escalate the issue and try to obtain answers. This was more than I got from the woman yesterday. He said that FCPS hired Experian, which uses a program called CyberAgent, to help them.

Gary,

You've been on all of these emails. Do you have any information on what the hackers accessed of mine?

I've added my daughter's principal, too.

Peter,

Do you know anything about the information the hackers accessed about me?

Thanks,

Callie

From: [REDACTED] [REDACTED]

Sent: Tuesday, November 17, 2020 10:39 AM

To: 'Pearson, Jay W.' <jwpearson@fcps.edu>

Cc: 'Morris, Gary M' <gmorris@fcps.edu>; 'Superintendent Brabrand' <suptbrabrand@fcps.edu>; 'Kandalai, Ananth K' <akkandalai@fcps.edu>; 'Ayorkor Austin' <Ayorkor.Austin@ed.gov>; samantha.hollins@doe.virginia.gov; 'Kathleen' <Kathleen.Harris@doe.virginia.gov>; kathryn.jones@doe.virginia.gov; 'Jane Strong' <jestrong@fcps.edu>

Subject: RE: Malware - MY INFORMATION

Jay,

I contacted the FBI. They said that for individual information I need to contact FCPS.

I contacted FCPS HR per your email yesterday. The woman I spoke with said she had just received a letter, too, and said that her department hadn't been provided any information – and she expressed frustration about not having additional information.

She said that the breach took place in the Dept. of Information Technology and suggested I call them, and provided the number. I've been on hold for 10 minutes.

How is it that FCPS failed to provide a number on the letter it sent, so that individuals could find out what had been provided.

Any help you can provide would be greatly appreciated.

Thanks,

Callie

From: Callie Oettinger [REDACTED]

Sent: Monday, November 16, 2020 8:03 PM

To: Pearson, Jay W. <jwpearson@fcps.edu>

Cc: Morris, Gary M <gmorris@fcps.edu>; Superintendent Brabrand <suptbrabrand@fcps.edu>; Kandalai, Ananth K <akkandalai@fcps.edu>; Ayorkor Austin <Ayorkor.Austin@ed.gov>; samantha.hollins@doe.virginia.gov; Kathleen <Kathleen.Harris@doe.virginia.gov>; kathryn.jones@doe.virginia.gov; Jane Strong <jestrong@fcps.edu>

Subject: Re: Malware - MY INFORMATION

Jay,

Thank you for your email.

Someone has to know something in order for me to have received a letter.

Who is that person?

The W9 was with the Due Process office, not HR.

I shouldn't have to provide a W9 to be paid by Due Process, yet Dawn Schaefer keeps pushing it. I've cc'd Jane Strong so she's in the loop on this.

I understand the issues are different, but are you aware that in just a few months, FCPS breeched the privacy of dozens of different students in just your region - after the hacking?

One would think the hacking would set FCPS on notice. It didn't.

In four due process hearings, FCPS and/or it's attorneys provided personally identifiable information about students all across the county.

In just my due process, FCPS' lawyer claimed he was just a "conduit" after he recalled thumb drives from me, which were supposed to be about REDACTED but which supposedly had unredacted info on them; I was emailed about a student named Sam; and Dawn Schaefer forwarded me, the hearing officer, and others the transcript related to the due process hearing for another family.

Another parent received a subpoena with an email that had a child other her own's name on it. This was sent by another Blankingship and Keith lawyer. The family is a region 4 family.

Another region 4 family received PII about dozens of students in this region in relation to her due process.

So, while I get the hacking was something different, the reality is the same. FCPS still has a massive problem securing its own information - and even the hacking wasn't enough to stop the outgoing flow.

If you can tell me who to speak with, I'd appreciate it.

As always, I appreciate your help, but neither I, nor you, nor anyone else should have to hunt down the information that was accessed by the hackers.

Any more help you can offer would be appreciated.

Please give my best to Tara.

Thanks, Jay.

Callie

Sent from my iPhone

On Nov 16, 2020, at 7:33 PM, Pearson, Jay W. <jwpearson@fcps.edu> wrote:

Callie,

If you have records in previous records with us like a W9, please reach out to HR about the ransomware attack. I don't have any additional information to offer.

The attack was sophisticated. I understand your frustrations over previous issues, but this event is something very different.

You'll need to provide the W9 to receive the payment.

Thank for the feedback about Tara. She's very good in supporting the region team and community.

I hope your family is doing well.

Jay

From: REDACTED REDACTED
Sent: Monday, November 16, 2020 4:03 PM
To: Pearson, Jay W. <jwpearson@fcps.edu>; REDACTED Morris, Gary M <gmorris@fcps.edu>; Superintendent Brabrand <suptbrabrand@fcps.edu>
Cc: Kandalai, Ananth K <akkandalai@fcps.edu>; 'Ayorkor Austin' <Ayorkor.Austin@ed.gov>; samantha.hollins@doe.virginia.gov; 'Kathleen' <kathleen.harris@doe.virginia.gov>; kathryn.jones@doe.virginia.gov
Subject: RE: Malware - MY INFORMATION

Jay,

Thank you for touching base.

The letter stated that my information was shared. It didn't state anything about either of my kids.

FYI: FCPS is requesting a W9 from me for payment related to a VDOE finding of noncompliance.

I hesitate to provide a W9, since it would require me providing my social security number to FCPS – and since a 2016 W9 with my SS# and/or my SS# is exactly what I fear the hackers accessed. If it isn't, I don't want to chance giving FCPS another shot at

either 1) failing to protect it from a hacker and/or 2) FCPS staff releasing it just as it has so many times in the past per other confidential info related to my family and other FCPS families.

***Tara was very nice and helpful. It was refreshing speaking with her. Please forward my thanks to her and to whomever tracks these sort things. Not my usual experience with FCPS.

Thanks,

Callie

From: Pearson, Jay W. <jwpearson@fcps.edu>
Sent: Monday, November 16, 2020 3:27 PM
To: [REDACTED] Morris, Gary M <gmorris@fcps.edu>; Superintendent Brabrand <suptbrabrand@fcps.edu>
Cc: Kandalai, Ananth K <akkandalai@fcps.edu>; 'Ayorkor Austin' <Ayorkor.Austin@ed.gov>; samantha.hollins@doe.virginia.gov; 'Kathleen' <kathleen.harris@doe.virginia.gov>; kathryn.jones@doe.virginia.gov
Subject: RE: Malware - MY INFORMATION

Callie,

Tara let me know you called. I also received the letter as a result of the ransomware attack. I am inquiring to determine why you also received the letter as a parent. As was previously shared, there was student and staff information involved in the incident.

Jay

From: [REDACTED] [REDACTED]
Sent: Monday, November 16, 2020 9:20 AM
To: Morris, Gary M <gmorris@fcps.edu>; Pearson, Jay W. <jwpearson@fcps.edu>; Superintendent Brabrand <suptbrabrand@fcps.edu>
Cc: Kandalai, Ananth K <akkandalai@fcps.edu>; 'Ayorkor Austin' <Ayorkor.Austin@ed.gov>; samantha.hollins@doe.virginia.gov; 'Kathleen' <kathleen.harris@doe.virginia.gov>; kathryn.jones@doe.virginia.gov
Subject: Malware - MY INFORMATION
Importance: High

Scott and Jay,

I received a letter stating my information was affected by the malware "incident". See attached.

I called the number on page two, for more information. It went to a prompt saying it was the FCPS help line and then someone from Experian answered, saying it was for signing up for Experian, for credit monitoring.

The individual on the line could not provide me any information other than to sign me up for Experian.

So, under the heading FOR MORE INFORMATION FCPS provided a contact who can provide NO INFORMATION.

Please contact me today and let me know EVERYTHING of mine and/or Max's and/or anyone else in my family that the hackers obtained.

It's bad enough that FCPS has breached my family's privacy over and over – and now this.

Callie

From: Morris, Gary M <gmorris@fcps.edu>
Sent: Thursday, November 12, 2020 10:47 AM
To: [REDACTED] Pearson, Jay W. <jwpearson@fcps.edu>
Cc: Kandalai, Ananth K <akkandalai@fcps.edu>
Subject: RE: [External] phishing scam / info release

Mrs. Oettinger,

Thank you for your email. I do not have an answer for you to this question at this time. I have included our Technology Support Specialist on this email to see if he has some additional information that he can provide.

Gary M. Morris Ed.S.
Principal
South County H.S.
gmorris@fcps.edu
@soco_principal
(703) 446-1603
Education Guarantees Opportunity
#OneStallion

From: [REDACTED] [REDACTED]
Sent: Tuesday, November 10, 2020 4:33 PM
To: Morris, Gary M <gmorris@fcps.edu>; Pearson, Jay W. <jwpearson@fcps.edu>
Subject: [External] phishing scam / info release
Importance: High

Gary & Jay,

I recently read an email that you sent out, Gary, about a phishing scam.

I just received a phone call from someone who cited [REDACTED] name, the college board, and said they were calling on behalf of the College Board's certified training program.

They were rather pushy.

I'm pretty sure it was another phishing scam because 1) [REDACTED] isn't currently signed up for the SAT or ACT; 2) they hung up on me after I said I didn't see them listed on the College Board's site; and 3) when I tried to call back the number, it was a bogus number.

They called on my work number, too, which I don't give out to anyone but my clients and to the school as back-up.

How did my work number and [REDACTED] name come to be in the hand's of this person?

Callie

From: [Foster, John](#)
To: [Pearson, Jay W.](#)
Cc: [Ivey, Frances W](#)
Subject: RE: Malware - MY INFORMATION
Date: Wednesday, November 18, 2020 10:24:04 AM

Jay:

I'm meeting with the legal team and HR later today on how to handle these types of requests and will get back to you after that.

John

John E. Foster
Division Counsel
Office of Division Counsel
Fairfax County Public Schools
8115 Gatehouse Road
Falls Church, Virginia 22042
571-423-1250
John.Foster@fcps.edu

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From: Pearson, Jay W. <jwpearson@fcps.edu>
Sent: Wednesday, November 18, 2020 10:21 AM
To: Foster, John <jefoster@fcps.edu>
Cc: Ivey, Frances W <FWIvey@fcps.edu>
Subject: FW: Malware - MY INFORMATION
Importance: High

What answer can we provide to this parent?

From: REDACTED REDACTED
Sent: Wednesday, November 18, 2020 10:06 AM
To: Reaves, Brandynn <bareaves@fcps.edu>
Cc: Kandalai, Ananth K <akkandalai@fcps.edu>; 'Ayorkor Austin' <Ayorkor.Austin@ed.gov>;

From: [Pearson, Jay W.](#)
To: [Foster, John](#)
Cc: [Ivey, Frances W](#)
Subject: RE: Malware - MY INFORMATION
Date: Wednesday, November 18, 2020 10:59:19 AM

Thanks, John. An answer will help.

From: Foster, John <jefoster@fcps.edu>
Sent: Wednesday, November 18, 2020 10:24 AM
To: Pearson, Jay W. <jwpearson@fcps.edu>
Cc: Ivey, Frances W <FWIvey@fcps.edu>
Subject: RE: Malware - MY INFORMATION

Jay:

I'm meeting with the legal team and HR later today on how to handle these types of requests and will get back to you after that.

John

John E. Foster
Division Counsel
Office of Division Counsel
Fairfax County Public Schools
8115 Gatehouse Road
Falls Church, Virginia 22042
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From: Pearson, Jay W. <jwpearson@fcps.edu>
Sent: Wednesday, November 18, 2020 10:21 AM
To: Foster, John <jefoster@fcps.edu>
Cc: Ivey, Frances W <FWIvey@fcps.edu>
Subject: FW: Malware - MY INFORMATION

Importance: High

What answer can we provide to this parent?

From: REDACTED REDACTED
Sent: Wednesday, November 18, 2020 10:06 AM
To: Reaves, Brandynn <breaves@fcps.edu>
Cc: Kandalai, Ananth K <akkandalai@fcps.edu>; 'Ayorkor Austin' <Avorkor.Austin@ed.gov>; samantha.hollins@doe.virginia.gov; 'Kathleen' <Kathleen.Harris@doe.virginia.gov>; kathryn.jones@doe.virginia.gov; Strong, Jane <jestrong@fcps.edu>; Kownacki, Peter A. <PAKownacki@fcps.edu>; Morris, Gary M <gmmorris@fcps.edu>; School Board Members <SchBoard@fcps.edu>; Pearson, Jay W. <jwpearson@fcps.edu>; Superintendent Brabrand <suptbrabrand@fcps.edu>; 'Tracey Smith' <tsmith@jlarc.virginia.gov>; hgreer@jlarc.virginia.gov
Subject: RE: Malware - MY INFORMATION
Importance: High

Brandynn,

This is a FOIA request.

Please provide me all of the information that the hackers accessed about me and/or members of my family, to include REDACTED REDACTED and REDACTED

Thanks,

Callie

From: REDACTED REDACTED
Sent: Tuesday, November 17, 2020 12:41 PM
To: 'Pearson, Jay W.' <jwpearson@fcps.edu>; 'Superintendent Brabrand' <suptbrabrand@fcps.edu>
Cc: 'Kandalai, Ananth K' <akkandalai@fcps.edu>; 'Ayorkor Austin' <Avorkor.Austin@ed.gov>; samantha.hollins@doe.virginia.gov; 'Kathleen' <Kathleen.Harris@doe.virginia.gov>; kathryn.jones@doe.virginia.gov; 'Strong, Jane' <jestrong@fcps.edu>; 'Kownacki, Peter A.' <PAKownacki@fcps.edu>; 'Morris, Gary M' <gmmorris@fcps.edu>; 'School Board Members' <SchBoard@fcps.edu>
Subject: RE: Malware - MY INFORMATION

Scott and Jay,

I've now contacted the FBI, FCPS' HR Dept., FCPS' Dept of Information Technology, the principals at both my kids' schools, the two of you and the other individuals on this email, as well as Experian, whose first customer service rep said she couldn't do anything and whose second rep said he could escalate the issue. I don't have a lot of confidence in Experian due to the mixed messaging.

Scott,

From: [Ivey, Frances W](#)
To: [Long, Diane](#)
Subject: Fwd: Malware - MY INFORMATION
Date: Wednesday, November 18, 2020 10:47:28 AM

Sent from my iPhone

Begin forwarded message:

From: "Foster, John" <jefoster@fcps.edu>
Date: November 18, 2020 at 10:24:03 AM EST
To: "Pearson, Jay W." <jwpearson@fcps.edu>
Cc: "Ivey, Frances W" <FWIvey@fcps.edu>
Subject: RE: Malware - MY INFORMATION

Jay:

I'm meeting with the legal team and HR later today on how to handle these types of requests and will get back to you after that.

John

John E. Foster
Division Counsel
Office of Division Counsel
Fairfax County Public Schools
8115 Gatehouse Road
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From: [Reaves, Brandynn](#)
To: [Haynie, Suzanne](#)
Cc: [Navas, Jessica S.](#)
Subject: Re: Malware - MY INFORMATION
Date: Monday, November 30, 2020 2:11:12 PM

Hi,

Today is my last day with fcps. I sent the extension letter so that no one has to rush to get a response out.

I've cced Jess on here who will be helping respond to FOIAs.

Stay cool and healthy!

Brandy

Sent from my iPhone

> On Nov 30, 2020, at 1:37 PM, Haynie, Suzanne <shaynie@hunton.com> wrote:

>

> Brandy:

> I submitted a proposed draft of this response to Paul Tiao earlier today and am waiting to learn whether he wishes to make any changes. We are proposing to provide Ms. Oettinger with a listing of the categories of information included in her records, rather than the excerpted or redacted documents themselves.

>

> I know that this response needs to go out today. What is your schedule this afternoon?

>

> Suzanne

>

> On Nov 24, 2020, at 9:04 AM, Reaves, Brandynn <bareaves@fcps.edu> wrote:

>

>

> Here's my number. 703-474-3601. I'm here most of the day.

>

> Thanks!

>

> From: Haynie, Suzanne <shaynie@hunton.com>

> Sent: Tuesday, November 24, 2020 9:02 AM

> To: Reaves, Brandynn <bareaves@fcps.edu>

> Cc: Foster, John <jefoster@fcps.edu>; Sethi, Gautam <gsethi@fcps.edu>; Navas, Jessica S.

> <JSNavas@fcps.edu>; ptiao@hunton.com; Brady, Holly A. <HBrady@hunton.com>

> Subject: RE: Malware - MY INFORMATION

>

> Brandy:

> Paul Tiao's group has identified five records that are responsive to Ms. Oettinger's request. All relate to Ms. Oettinger, a former FCPS employee, and not to the family members referenced in her request. In general terms, the records consist of the following:

>

>

> * Two single-page reports from 2013 indicating that Ms. Oettinger's fingerprints were rejected and need to be re-run; and

> * Three lengthy Excel spreadsheets from 2013 listing hundreds of then-current and former employees (Ms. Oettinger, among them) with varying combinations of personal information, including SSNs, home addresses, employee IDs, positions, salaries, and the like.

>

> Given the significant time and effort that would be required in order to redact the spreadsheets referenced above, I would like to discuss with you the possibility of reaching out to Ms. Oettinger to ask if she would be willing to accept an excerpt or screenshot from each spreadsheet showing all information that relates to her.

>

> May I give you a call this morning to discuss this matter? What is the best number for you today? If you would like to call me, feel free to call my cell when convenient.

>

> Thank you,

> Suzanne

>

>

>

>

>

> [Hunton Andrews Kurth]

>

> Suzanne Haynie

> Senior Attorney

> shaynie@HuntonAK.com<<mailto:shaynie@HuntonAK.com>>

> p

>

> 202.955.1882

>

> m

>

> 757.619.2910

>

> bio<<http://webdownload.hunton.com/esignature/bio.aspx?U=07746>> |
> vCard<<http://webdownload.hunton.com/esignature/vcard.aspx?U=07746>>

>

> Hunton Andrews Kurth LLP

> 2200 Pennsylvania Avenue, NW

> Washington, DC 20037

> HuntonAK.com<[http://www.HuntonAK.com?](http://www.HuntonAK.com?utm_source=esighunton&utm_medium=email&utm_campaign=esigtracking)

> [utm_source=esighunton&utm_medium=email&utm_campaign=esigtracking](http://www.HuntonAK.com?utm_source=esighunton&utm_medium=email&utm_campaign=esigtracking)>

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> This communication is confidential. If you are not an intended recipient, please advise by return email immediately and then delete this message, including all copies and backups.

>

>

>

>

> From: Reaves, Brandynn <bareaves@fcps.edu<<mailto:bareaves@fcps.edu>>>

> Sent: Wednesday, November 18, 2020 11:59 AM

> To: Tiao, Paul M. <ptiao@hunton.com<<mailto:ptiao@hunton.com>>>

> Cc: Haynie, Suzanne <shaynie@hunton.com<<mailto:shaynie@hunton.com>>>; Foster, John
> <jefoster@fcps.edu<<mailto:jefoster@fcps.edu>>>; Sethi, Gautam <gsethi@fcps.edu<<mailto:gsethi@fcps.edu>>>;
> Navas, Jessica S. <JSNavas@fcps.edu<<mailto:JSNavas@fcps.edu>>>

> Subject: Re: Malware - MY INFORMATION

>

> Thank you!!

From: [Reaves, Brandynn](#)
To: [Navas, Jessica S.](#)
Subject: RE: Draft FOIA Response Oettinger (Malware - MY INFORMATION)
Date: Monday, November 30, 2020 11:41:37 AM

Thanks!!

From: Navas, Jessica S. <JSNavas@fcps.edu>
Sent: Monday, November 30, 2020 11:31 AM
To: Reaves, Brandynn <bareaves@fcps.edu>
Subject: Draft FOIA Response Oettinger (Malware - MY INFORMATION)

To: [REDACTED]

Dear Ms. Oettinger:

This serves as the response to your November 18, 2020 Virginia Freedom of Information Act request.

You requested:

Please provide me all of the information that the hackers accessed about me and/or members of my family, to include [REDACTED] [REDACTED] and [REDACTED]

Please be advised that due to the amount of time needed to coordinate your request with multiple departments, FCPS will require an additional five working days to respond. Va. Code Ann. § 2.2-3704(B)(4). You should receive a response on or before December 7, 2020.

Sincerely,

Brandynn Reaves

FOIA Officer
Office of Communications & Community Relations
Fairfax County Public Schools
T +1 571-423-1223 | F +1 571-423-1207

From: [REDACTED] [REDACTED]
Sent: Wednesday, November 18, 2020 10:06 AM
To: Reaves, Brandynn <bareaves@fcps.edu>
Cc: Kandalai, Ananth K <akkandalai@fcps.edu>; 'Ayorkor Austin' <Ayorkor.Austin@ed.gov>; samantha.hollins@doe.virginia.gov; 'Kathleen' <Kathleen.Harris@doe.virginia.gov>; kathryn.jones@doe.virginia.gov; Strong, Jane

From: [Navas, Jessica S.](#)
To: [Haynie, Suzanne](#)
Subject: RE: Malware - MY INFORMATION
Date: Monday, December 7, 2020 12:07:00 PM

Jess or Jessica is fine and thanks for the update!

-----Original Message-----

From: Haynie, Suzanne <shaynie@hunton.com>
Sent: Monday, December 7, 2020 12:00 PM
To: Navas, Jessica S. <JSNavas@fcps.edu>
Subject: RE: Malware - MY INFORMATION

Hey! Do you go by Jessica? I am sending a quick message to let you know that I will forward the response in approximately 30 minutes--I am on another call at present.

Suzanne

-----Original Message-----

From: Navas, Jessica S. <JSNavas@fcps.edu>
Sent: Monday, December 7, 2020 10:11 AM
To: Haynie, Suzanne <shaynie@hunton.com>
Subject: RE: Malware - MY INFORMATION

Great!

-----Original Message-----

From: Haynie, Suzanne <shaynie@hunton.com>
Sent: Monday, December 7, 2020 10:05 AM
To: Navas, Jessica S. <JSNavas@fcps.edu>
Subject: RE: Malware - MY INFORMATION

Thank you!!!! Yes--I have given a deadline of noon today for internal comments, so I plan to send to you immediately thereafter.

-----Original Message-----

From: Navas, Jessica S. <JSNavas@fcps.edu>
Sent: Monday, December 7, 2020 10:03 AM
To: Haynie, Suzanne <shaynie@hunton.com>
Subject: RE: Malware - MY INFORMATION

Hi Suzanne,

Happy Monday!

Just following up as the final response is due today before 4:30 p m. to the requestor.

Thank you,

Jessica S. Navas
Management Technician
Fairfax County Public Schools
Office of Communications and Community Relations

-----Original Message-----

From: Haynie, Suzanne <shaynie@hunton.com>
Sent: Friday, December 4, 2020 10:33 AM
To: Navas, Jessica S. <JSNavas@fcps.edu>
Subject: RE: Malware - MY INFORMATION

Thank you, Jessica. I have prepared a draft response and am waiting for others to sign off. This gives me the perfect excuse to remind them again. I'll do that now and be back in touch. If you want to reach me for any reason, emails are fine but please feel free to call. I'm working from home, so my mobile number is best: 757-619-2910.

Take care,
Suzanne

-----Original Message-----

From: Navas, Jessica S. <JSNavas@fcps.edu>
Sent: Friday, December 4, 2020 10:30 AM
To: Haynie, Suzanne <shaynie@hunton.com>
Subject: RE: Malware - MY INFORMATION

Good Morning,

I am following up with this request, the final response is due on Monday.

Thank you,

Jessica S. Navas
Management Technician
Fairfax County Public Schools
Office of Communications and Community Relations

-----Original Message-----

From: Reaves, Brandynn <bareaves@fcps.edu>
Sent: Monday, November 30, 2020 2:11 PM
To: Haynie, Suzanne <shaynie@hunton.com>
Cc: Navas, Jessica S. <JSNavas@fcps.edu>
Subject: Re: Malware - MY INFORMATION

Hi,

Today is my last day with fcps. I sent the extension letter so that no one has to rush to get a response out.

I've cced Jess on here who will be helping respond to FOIAs.

Stay cool and healthy!

Brandy

Sent from my iPhone

> On Nov 30, 2020, at 1:37 PM, Haynie, Suzanne <shaynie@hunton.com> wrote:

>

> Brandy:

> I submitted a proposed draft of this response to Paul Tiao earlier today and am waiting to learn whether he wishes to make any changes. We are proposing to provide Ms. Oettinger with a listing of the categories of information

included in her records, rather than the excerpted or redacted documents themselves.

>

> I know that this response needs to go out today. What is your schedule this afternoon?

>

> Suzanne

>

> On Nov 24, 2020, at 9:04 AM, Reaves, Brandynn <bareaves@fcps.edu> wrote:

>

>

> Here's my number. 703-474-3601. I'm here most of the day.

>

> Thanks!

>

> From: Haynie, Suzanne <shaynie@hunton.com>

> Sent: Tuesday, November 24, 2020 9:02 AM

> To: Reaves, Brandynn <bareaves@fcps.edu>

> Cc: Foster, John <jefoster@fcps.edu>; Sethi, Gautam <gsethi@fcps.edu>; Navas, Jessica S.

> <JSNavas@fcps.edu>; ptiao@hunton.com; Brady, Holly A. <HBrady@hunton.com>

> Subject: RE: Malware - MY INFORMATION

>

> Brandy:

> Paul Tiao's group has identified five records that are responsive to Ms. Oettinger's request. All relate to Ms. Oettinger, a former FCPS employee, and not to the family members referenced in her request. In general terms, the records consist of the following:

>

>

> * Two single-page reports from 2013 indicating that Ms. Oettinger's fingerprints were rejected and need to be re-run; and

> * Three lengthy Excel spreadsheets from 2013 listing hundreds of then-current and former employees (Ms. Oettinger, among them) with varying combinations of personal information, including SSNs, home addresses, employee IDs, positions, salaries, and the like.

>

> Given the significant time and effort that would be required in order to redact the spreadsheets referenced above, I would like to discuss with you the possibility of reaching out to Ms. Oettinger to ask if she would be willing to accept an excerpt or screenshot from each spreadsheet showing all information that relates to her.

>

> May I give you a call this morning to discuss this matter? What is the best number for you today? If you would like to call me, feel free to call my cell when convenient.

>

> Thank you,

> Suzanne

>

>

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>

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> [Hunton Andrews Kurth]

>

> Suzanne Haynie

> Senior Attorney

> shaynie@HuntonAK.com<<mailto:shaynie@HuntonAK.com>>

> p

>

> 202.955.1882

>

> m

>

> 757.619.2910

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> bio<<http://webdownload.hunton.com/esignature/bio.aspx?U=07746>> |
> vCard<<http://webdownload.hunton.com/esignature/vcard.aspx?U=07746>>

>

> Hunton Andrews Kurth LLP

> 2200 Pennsylvania Avenue, NW

> Washington, DC 20037

> HuntonAK.com<<http://www.HuntonAK.com>?<

[utm_source=esighunton&utm_medium=email&utm_campaign=esigtracking](http://www.HuntonAK.com?utm_source=esighunton&utm_medium=email&utm_campaign=esigtracking)>

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> This communication is confidential. If you are not an intended recipient, please advise by return email immediately and then delete this message, including all copies and backups.

>

>

>

>

> From: Reaves, Brandynn <bareaves@fcps.edu<<mailto:bareaves@fcps.edu>>>

> Sent: Wednesday, November 18, 2020 11:59 AM

> To: Tiao, Paul M. <ptiao@hunton.com<<mailto:ptiao@hunton.com>>>

> Cc: Haynie, Suzanne <shaynie@hunton.com<<mailto:shaynie@hunton.com>>>; Foster, John

<jefoster@fcps.edu<<mailto:jefoster@fcps.edu>>>; Sethi, Gautam <gsethi@fcps.edu<<mailto:gsethi@fcps.edu>>>;

Navas, Jessica S. <JSNavas@fcps.edu<<mailto:JSNavas@fcps.edu>>>

> Subject: Re: Malware - MY INFORMATION

>

> Thank you!!

> Sent from my iPhone

>

> On Nov 18, 2020, at 11:46 AM, Tiao, Paul M. <ptiao@hunton.com<<mailto:ptiao@hunton.com>>> wrote:

>

> We will check the lists of affected persons and prepare a response. Thanks.

>

> From: Reaves, Brandynn <bareaves@fcps.edu<<mailto:bareaves@fcps.edu>>>

> Sent: Wednesday, November 18, 2020 11:31 AM

> To: Haynie, Suzanne <shaynie@hunton.com<<mailto:shaynie@hunton.com>>>; Foster, John

<jefoster@fcps.edu<<mailto:jefoster@fcps.edu>>>; Tiao, Paul M. <ptiao@hunton.com<<mailto:ptiao@hunton.com>>>

> Cc: Sethi, Gautam <gsethi@fcps.edu<<mailto:gsethi@fcps.edu>>>; Navas, Jessica S.

<JSNavas@fcps.edu<<mailto:JSNavas@fcps.edu>>>

> Subject: FW: Malware - MY INFORMATION

> Importance: High

>

> Good Morning,

>

> Please see the following request from Ms. Oettinger,

>

> Was her or her children's information compromised and if so information what information was stolen?

>

> Thanks,

> Brandy

>

> From: **REDACTED** <mailto:> **REDACTED**

From: [Navas, Jessica S.](#)
To: [Falconi, Robert M](#)
Subject: FW: FOIA Response: Oettinger (Malware)
Date: Tuesday, December 8, 2020 3:49:00 PM

Just making sure this response is okayed by you before I send it.

Thanks,

Jess

From: Haynie, Suzanne <shaynie@hunton.com>
Sent: Tuesday, December 8, 2020 2:15 PM
To: Navas, Jessica S. <JSNavas@fcps.edu>
Cc: ptiao@hunton.com; Foster, John <jefoster@fcps.edu>; Sethi, Gautam <gsethi@fcps.edu>; Falconi, Robert M <rmfalconi@fcps.edu>
Subject: FW: FOIA Response: Oettinger (Malware)

Jess:

I have a meeting at 3 with one of the attorneys who has assisted with the ransomware investigation to review the records containing Ms. Oettinger's name. In the meantime, I thought we could send the following response to her:

Dear Ms. Oettinger:

We interpreted your prior request to mean that you were seeking to learn the types or categories of information relating to you that were compromised in the recent ransomware attack on FCPS's technology systems. In view of your follow-up message requesting documentation, we will proceed to extract and provide you with copies of the information that pertains to you. I anticipate being in a position to do so by the end of the day on Thursday, 12/10/2020.

Thank you,

Please call me on my cell if you wish to discuss this matter.
Suzanne

From: Navas, Jessica S. <JSNavas@fcps.edu>
Sent: Tuesday, December 8, 2020 8:27 AM
To: Falconi, Robert M <rmfalconi@fcps.edu>; Foster, John <jefoster@fcps.edu>; Haynie, Suzanne <shaynie@hunton.com>
Subject: FW: FOIA Response: Oettinger (Malware)

Good Morning,

Below is a response from Mrs. Oettinger.

Thank you,

Jessica S. Navas

Management Technican-OCCR

From: [REDACTED] [REDACTED]

Sent: Monday, December 7, 2020 4:30 PM

To: Requests, FOIA <FOIA_Requests@fcps.edu>

Subject: RE: FOIA Response: Oettinger (Malware)

Where's the proof? Provide me the documentation.

From: Requests, FOIA <FOIA_Requests@fcps.edu>

Sent: Monday, December 07, 2020 4:22 PM

To: [REDACTED]

Subject: FOIA Response: Oettinger (Malware)

Dear Ms. Oettinger:

This message will respond to your November 18, 2020 request for records under the Virginia Freedom of Information Act, Va. Code § 2.2-3700 et seq. ("FOIA"). By email dated November 30, 2020, the time period for responding to your FOIA request was extended until today, December 7, 2020.

Your request provides as follows:

"Please provide me all of the information that the hackers accessed about me and/or members of my family, to include [REDACTED] [REDACTED] and [REDACTED]

Based upon our review of records known to have been compromised as a consequence of the September 2020 ransomware attack on FCPS, we have identified five records that include your name. Those records, all of which appear to be related to your prior employment with FCPS, collectively include the following items of personal and employee information relating to you:

- Full Name
- Employee Identification Number
- Date of Birth
- Gender
- Race
- Home Address
- Social Security Number
- Job Code
- Hire Date

From: [Haynie, Suzanne](#)
To: [Navas, Jessica S.](#)
Subject: RE: FOIA Response: Oettinger (Malware)
Date: Tuesday, December 8, 2020 3:50:21 PM

My call was postponed until 4—I'll be back in touch on this. 😊

From: Navas, Jessica S. <JSNavas@fcps.edu>
Sent: Tuesday, December 8, 2020 3:49 PM
To: Haynie, Suzanne <shaynie@hunton.com>
Cc: Tiao, Paul M. <ptiao@hunton.com>; Foster, John <jefoster@fcps.edu>; Sethi, Gautam <gsethi@fcps.edu>; Falconi, Robert M <rmfalconi@fcps.edu>
Subject: RE: FOIA Response: Oettinger (Malware)

Thank you Suzanne,

Jessica S. Navas
Management Technican-OCCR

From: Haynie, Suzanne <shaynie@hunton.com>
Sent: Tuesday, December 8, 2020 2:15 PM
To: Navas, Jessica S. <JSNavas@fcps.edu>
Cc: ptiao@hunton.com; Foster, John <jefoster@fcps.edu>; Sethi, Gautam <gsethi@fcps.edu>; Falconi, Robert M <rmfalconi@fcps.edu>
Subject: FW: FOIA Response: Oettinger (Malware)

Jess:

I have a meeting at 3 with one of the attorneys who has assisted with the ransomware investigation to review the records containing Ms. Oettinger's name. In the meantime, I thought we could send the following response to her:

Dear Ms. Oettinger:

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Thank you,

Please call me on my cell if you wish to discuss this matter.
Suzanne

From: Navas, Jessica S. <JSNavas@fcps.edu>
Sent: Tuesday, December 8, 2020 8:27 AM
To: Falconi, Robert M <rmfalconi@fcps.edu>; Foster, John <jefoster@fcps.edu>; Haynie, Suzanne <shaynie@hunton.com>
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Good Morning,

Below is a response from Mrs. Oettinger.

Thank you,

Jessica S. Navas
Management Technican-OCCR

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Where's the proof? Provide me the documentation.

From: Requests, FOIA <FOIA_Requests@fcps.edu>
Sent: Monday, December 07, 2020 4:22 PM
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Your request provides as follows:

"Please provide me all of the information that the hackers accessed about me and/or members of my family, to include REDACTED REDACTED and REDACTED

Based upon our review of records known to have been compromised as a consequence of the September 2020 ransomware attack on FCPS, we have identified five records that include your name. Those records, all of which appear to be related to your prior employment with FCPS, collectively include the following items of personal and employee information relating to you:

- Full Name
- Employee Identification Number
- Date of Birth
- Gender
- Race
- Home Address
- Social Security Number
- Job Code
- Hire Date
- Termination Date
- Pay Grade Code
- Position Code
- Pay Schedule
- Tax State

For purposes of clarity, please be advised that the items of information listed above are cumulative and that no single retrieved document contains all such information.

We have not identified any references in our records from the September 2020 incident to

REDACTED or **REDACTED**

Sincerely,

FOIA Office
Office of Communications & Community Relations
Fairfax County Public Schools
T +1 571-423-1223 | F +1 571-423-1207

> From: **REDACTED** <mailto:REDACTED>
< **REDACTED** <mailto:REDACTED> >
> Sent: Wednesday, November 18, 2020 10:06 AM
> To: Reaves, Brandynn <bareaves@fcps.edu<<mailto:bareaves@fcps.edu>>>
> Cc: Kandalai, Ananth K <akkandalai@fcps.edu<<mailto:akkandalai@fcps.edu>>>; 'Ayorkor Austin' <Ayorkor.Austin@ed.gov<<mailto:Ayorkor.Austin@ed.gov>>>; samantha.hollins@doe.virginia.gov<<mailto:samantha.hollins@doe.virginia.gov>>>; 'Kathleen' <Kathleen.Harris@doe.virginia.gov<<mailto:Kathleen.Harris@doe.virginia.gov>>>; kathryn.jones@doe.virginia.gov<<mailto:kathryn.jones@doe.virginia.gov>>>; Strong, Jane <jestrong@fcps.edu<<mailto:jestrong@fcps.edu>>>; Kownacki, Peter A. <PAKownacki@fcps.edu<<mailto:PAKownacki@fcps.edu>>>; Morris, Gary M <gmmorris@fcps.edu<<mailto:gmmorris@fcps.edu>>>; School Board Members <SchBoard@fcps.edu<<mailto:SchBoard@fcps.edu>>>; Pearson, Jay W. <jwpearson@fcps.edu<<mailto:jwpearson@fcps.edu>>>; Superintendent Brabrand <suptbrabrand@fcps.edu<<mailto:suptbrabrand@fcps.edu>>>; 'Tracey Smith'

From: [Falconi, Robert M](#)
To: [Navas, Jessica S.](#)
Subject: RE: FOIA Response: Oettinger (Malware)
Date: Tuesday, December 8, 2020 3:50:27 PM

That's fine, thanks.

Robert M. Falconi
Staff Attorney
Office of Division Counsel
Fairfax County Public Schools
8115 Gatehouse Road, Suite 5600
Falls Church, Virginia 22042
P: 571-423-1259
F: 571-423-1257
rmfalconi@fcps.edu

IMPORTANT CAUTION: This email contains confidential attorney-client privileged communications. It is exempt from disclosure under the Virginia Freedom of Information Act (Va. Code § 2.2-3705.1(2) (2017)) and may not be forwarded or disclosed to anyone outside FCPS without the prior approval of Division Counsel. In addition, do not forward or disclose to anyone within FCPS, except employees who need this information to carry out official FCPS business. If you must disclose internally, please caution the receiving employee about the importance of confidentiality.

Failure to follow these rules may waive the attorney-client privilege and jeopardize FCPS's legal position in pending disputes. If you need assistance responding to the public on the topic of this email, please call Division Counsel, who can help you provide information without jeopardizing the attorney-client privilege.

From: Navas, Jessica S. <JSNavas@fcps.edu>
Sent: Tuesday, December 8, 2020 3:50 PM
To: Falconi, Robert M <rmfalconi@fcps.edu>
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Just making sure this response is okayed by you before I send it.

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To: Navas, Jessica S. <JSNavas@fcps.edu>
Cc: ptiao@hunton.com; Foster, John <jefoster@fcps.edu>; Sethi, Gautam <gsethi@fcps.edu>; Falconi, Robert M <rmfalconi@fcps.edu>

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Management Technican-OCCR

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- Full Name
- Employee Identification Number
- Date of Birth
- Gender
- Race
- Home Address
- Social Security Number
- Job Code
- Hire Date
- Termination Date
- Pay Grade Code
- Position Code
- Pay Schedule
- Tax State

For purposes of clarity, please be advised that the items of information listed above are cumulative and that no single retrieved document contains all such information.

We have not identified any references in our records from the September 2020 incident to [REDACTED]

[REDACTED] or [REDACTED]

Sincerely,

FOIA Office

Office of Communications & Community Relations
Fairfax County Public Schools
T +1 571-423-1223 | F +1 571-423-1207

> From: [REDACTED] [mailto:\[REDACTED\]](mailto:[REDACTED])
< [REDACTED] [mailto:\[REDACTED\]](mailto:[REDACTED]) >
> Sent: Wednesday, November 18, 2020 10:06 AM
> To: Reaves, Brandynn <bareaves@fcps.edu<<mailto:bareaves@fcps.edu>>>
> Cc: Kandalai, Ananth K <akkandalai@fcps.edu<<mailto:akkandalai@fcps.edu>>>; 'Ayorkor Austin' <Ayorkor.Austin@ed.gov<<mailto:Ayorkor.Austin@ed.gov>>>; samantha.hollins@doe.virginia.gov<<mailto:samantha.hollins@doe.virginia.gov>>>; 'Kathleen' <Kathleen.Harris@doe.virginia.gov<<mailto:Kathleen.Harris@doe.virginia.gov>>>; kathryn.jones@doe.virginia.gov<<mailto:kathryn.jones@doe.virginia.gov>>>; Strong, Jane <jestrong@fcps.edu<<mailto:jestrong@fcps.edu>>>; Kownacki, Peter A. <PAKownacki@fcps.edu<<mailto:PAKownacki@fcps.edu>>>; Morris, Gary M <gmmorris@fcps.edu<<mailto:gmmorris@fcps.edu>>>; School Board Members <SchBoard@fcps.edu<<mailto:SchBoard@fcps.edu>>>; Pearson, Jay W. <jwpearson@fcps.edu<<mailto:jwpearson@fcps.edu>>>; Superintendent Brabrand <suptbrabrand@fcps.edu<<mailto:suptbrabrand@fcps.edu>>>; 'Tracey Smith' <tsmith@jlarc.virginia.gov<<mailto:tsmith@jlarc.virginia.gov>>>; hgreer@jlarc.virginia.gov<<mailto:hgreer@jlarc.virginia.gov>>>
> Subject: RE: Malware - MY INFORMATION
> Importance: High

>
> Brandynn,
>
> This is a FOIA request.
>
> Please provide me all of the information that the hackers accessed about me and/or members of my family, to include [REDACTED] [REDACTED] and [REDACTED]
[REDACTED]

>
> Thanks,
>
> Callie

> From: [REDACTED] [mailto:\[REDACTED\]](mailto:[REDACTED])
< [REDACTED] [mailto:\[REDACTED\]](mailto:[REDACTED]) >
> Sent: Tuesday, November 17, 2020 12:41 PM
> To: 'Pearson, Jay W.' <jwpearson@fcps.edu<<mailto:jwpearson@fcps.edu>>>; Superintendent Brabrand' <suptbrabrand@fcps.edu<<mailto:suptbrabrand@fcps.edu>>>
> Cc: 'Kandalai, Ananth K' <akkandalai@fcps.edu<<mailto:akkandalai@fcps.edu>>>; 'Ayorkor Austin' <Ayorkor.Austin@ed.gov<<mailto:Ayorkor.Austin@ed.gov>>>;

From: [Navas, Jessica S.](#)
To: [Falconi, Robert M](#); [Foster, John](#); [Haynie, Suzanne](#)
Subject: FW: FOIA Response: Oettinger (Malware)
Date: Tuesday, December 8, 2020 8:26:00 AM

Good Morning,

Below is a response from Mrs. Oettinger.

Thank you,

Jessica S. Navas
Management Technican-OCCR

From: REDACTED REDACTED
Sent: Monday, December 7, 2020 4:30 PM
To: Requests, FOIA <FOIA_Requests@fcps.edu>
Subject: RE: FOIA Response: Oettinger (Malware)

Where's the proof? Provide me the documentation.

From: Requests, FOIA <FOIA_Requests@fcps.edu>
Sent: Monday, December 07, 2020 4:22 PM
To: REDACTED
Subject: FOIA Response: Oettinger (Malware)

Dear Ms. Oettinger:

This message will respond to your November 18, 2020 request for records under the Virginia Freedom of Information Act, Va. Code § 2.2-3700 et seq. ("FOIA"). By email dated November 30, 2020, the time period for responding to your FOIA request was extended until today, December 7, 2020.

Your request provides as follows:

"Please provide me all of the information that the hackers accessed about me and/or members of my family, to include REDACTED REDACTED and REDACTED

REDACTED

Based upon our review of records known to have been compromised as a consequence of the September 2020 ransomware attack on FCPS, we have identified five records that include your name. Those records, all of which appear to be related to your prior employment with FCPS, collectively include the following items of personal and employee information relating to you:

- Full Name

- Employee Identification Number
- Date of Birth
- Gender
- Race
- Home Address
- Social Security Number
- Job Code
- Hire Date
- Termination Date
- Pay Grade Code
- Position Code
- Pay Schedule
- Tax State

For purposes of clarity, please be advised that the items of information listed above are cumulative and that no single retrieved document contains all such information.

We have not identified any references in our records from the September 2020 incident to

REDACTED or **REDACTED**

Sincerely,

FOIA Office
 Office of Communications & Community Relations
 Fairfax County Public Schools
 T +1 571-423-1223 | F +1 571-423-1207

> From: **REDACTED** <mailto:REDACTED>
 <**REDACTED** <mailto:REDACTED>>
 > Sent: Wednesday, November 18, 2020 10:06 AM
 > To: Reaves, Brandynn <bareaves@fcps.edu<<mailto:bareaves@fcps.edu>>>
 > Cc: Kandalai, Ananth K <akkandalai@fcps.edu<<mailto:akkandalai@fcps.edu>>>; 'Ayorkor Austin' <Ayorkor.Austin@ed.gov<<mailto:Ayorkor.Austin@ed.gov>>>; samantha.hollins@doe.virginia.gov<<mailto:samantha.hollins@doe.virginia.gov>>>; 'Kathleen' <Kathleen.Harris@doe.virginia.gov<<mailto:Kathleen.Harris@doe.virginia.gov>>>; kathryn.jones@doe.virginia.gov<<mailto:kathryn.jones@doe.virginia.gov>>>; Strong, Jane <jestrong@fcps.edu<<mailto:jestrong@fcps.edu>>>; Kownacki, Peter A. <PAKownacki@fcps.edu<<mailto:PAKownacki@fcps.edu>>>; Morris, Gary M <gmmorris@fcps.edu<<mailto:gmmorris@fcps.edu>>>; School Board Members <SchBoard@fcps.edu<<mailto:SchBoard@fcps.edu>>>; Pearson, Jay W. <jwpearson@fcps.edu<<mailto:jwpearson@fcps.edu>>>; Superintendent Brabrand <suptbrabrand@fcps.edu<<mailto:suptbrabrand@fcps.edu>>>; 'Tracey Smith' <tsmith@jlarc.virginia.gov<<mailto:tsmith@jlarc.virginia.gov>>>;

From: [Falconi, Robert M](#)
To: [Navas, Jessica S.](#)
Subject: RE: FOIA Response: Oettinger (Malware)
Date: Tuesday, December 8, 2020 3:50:27 PM

That's fine, thanks.

Robert M. Falconi
Staff Attorney
Office of Division Counsel
Fairfax County Public Schools
8115 Gatehouse Road, Suite 5600
Falls Church, Virginia 22042
P: 571-423-1259
F: 571-423-1257
rmfalconi@fcps.edu

IMPORTANT CAUTION: This email contains confidential attorney-client privileged communications. It is exempt from disclosure under the Virginia Freedom of Information Act (Va. Code § 2.2-3705.1(2) (2017)) and may not be forwarded or disclosed to anyone outside FCPS without the prior approval of Division Counsel. In addition, do not forward or disclose to anyone within FCPS, except employees who need this information to carry out official FCPS business. If you must disclose internally, please caution the receiving employee about the importance of confidentiality.

Failure to follow these rules may waive the attorney-client privilege and jeopardize FCPS's legal position in pending disputes. If you need assistance responding to the public on the topic of this email, please call Division Counsel, who can help you provide information without jeopardizing the attorney-client privilege.

From: Navas, Jessica S. <JSNavas@fcps.edu>
Sent: Tuesday, December 8, 2020 3:50 PM
To: Falconi, Robert M <rmfalconi@fcps.edu>
Subject: FW: FOIA Response: Oettinger (Malware)

Just making sure this response is okayed by you before I send it.

Thanks,

Jess

From: Haynie, Suzanne <shaynie@hunton.com>
Sent: Tuesday, December 8, 2020 2:15 PM
To: Navas, Jessica S. <JSNavas@fcps.edu>
Cc: ptiao@hunton.com; Foster, John <jefoster@fcps.edu>; Sethi, Gautam <gsethi@fcps.edu>; Falconi, Robert M <rmfalconi@fcps.edu>

Subject: FW: FOIA Response: Oettinger (Malware)

Jess:

I have a meeting at 3 with one of the attorneys who has assisted with the ransomware investigation to review the records containing Ms. Oettinger's name. In the meantime, I thought we could send the following response to her:

Dear Ms. Oettinger:

We interpreted your prior request to mean that you were seeking to learn the types or categories of information relating to you that were compromised in the recent ransomware attack on FCPS's technology systems. In view of your follow-up message requesting documentation, we will proceed to extract and provide you with copies of the information that pertains to you. I anticipate being in a position to do so by the end of the day on Thursday, 12/10/2020.

Thank you,

Please call me on my cell if you wish to discuss this matter.

Suzanne

From: Navas, Jessica S. <JSNavas@fcps.edu>

Sent: Tuesday, December 8, 2020 8:27 AM

To: Falconi, Robert M <rmfalconi@fcps.edu>; Foster, John <jefoster@fcps.edu>; Haynie, Suzanne <shaynie@hunton.com>

Subject: FW: FOIA Response: Oettinger (Malware)

Good Morning,

Below is a response from Mrs. Oettinger.

Thank you,

Jessica S. Navas

Management Technican-OCCR

From: REDACTED REDACTED

Sent: Monday, December 7, 2020 4:30 PM

To: Requests, FOIA <FOIA_Requests@fcps.edu>

Subject: RE: FOIA Response: Oettinger (Malware)

Where's the proof? Provide me the documentation.

From: Requests, FOIA <FOIA_Requests@fcps.edu>

Sent: Monday, December 07, 2020 4:22 PM
To: REDACTED
Subject: FOIA Response: Oettinger (Malware)

Dear Ms. Oettinger:

This message will respond to your November 18, 2020 request for records under the Virginia Freedom of Information Act, Va. Code § 2.2-3700 et seq. ("FOIA"). By email dated November 30, 2020, the time period for responding to your FOIA request was extended until today, December 7, 2020.

Your request provides as follows:

"Please provide me all of the information that the hackers accessed about me and/or members of my family, to include REDACTED REDACTED and REDACTED

Based upon our review of records known to have been compromised as a consequence of the September 2020 ransomware attack on FCPS, we have identified five records that include your name. Those records, all of which appear to be related to your prior employment with FCPS, collectively include the following items of personal and employee information relating to you:

- Full Name
- Employee Identification Number
- Date of Birth
- Gender
- Race
- Home Address
- Social Security Number
- Job Code
- Hire Date
- Termination Date
- Pay Grade Code
- Position Code
- Pay Schedule
- Tax State

For purposes of clarity, please be advised that the items of information listed above are cumulative and that no single retrieved document contains all such information.

We have not identified any references in our records from the September 2020 incident to REDACTED REDACTED or REDACTED

Sincerely,

FOIA Office

From: [Navas, Jessica S.](#)
To: [Haynie, Suzanne](#)
Subject: RE: FOIA Response: Oettinger (Malware)
Date: Thursday, December 10, 2020 11:57:00 AM

Great and thanks!

Jess

-----Original Message-----

From: Haynie, Suzanne <shaynie@hunton.com>
Sent: Thursday, December 10, 2020 11:57 AM
To: Navas, Jessica S. <JSNavas@fcps.edu>
Subject: Re: FOIA Response: Oettinger (Malware)

I haven't forgotten! I'm on a call now with Bob Falconi re: another FOIA. I'll be back in touch soon.

On Dec 10, 2020, at 11:53 AM, Navas, Jessica S. <JSNavas@fcps.edu> wrote:

Hi Suzanne,

Just checking in with this request.

Thanks!

Jess

From: Haynie, Suzanne <shaynie@hunton.com>
Sent: Tuesday, December 8, 2020 3:50 PM
To: Navas, Jessica S. <JSNavas@fcps.edu>
Subject: RE: FOIA Response: Oettinger (Malware)

My call was postponed until 4—I'll be back in touch on this. ☺

From: Navas, Jessica S. <JSNavas@fcps.edu<<mailto:JSNavas@fcps.edu>>>
Sent: Tuesday, December 8, 2020 3:49 PM
To: Haynie, Suzanne <shaynie@hunton.com<<mailto:shaynie@hunton.com>>>
Cc: Tiao, Paul M. <ptiao@hunton.com<<mailto:ptiao@hunton.com>>>; Foster, John <jefoster@fcps.edu<<mailto:jefoster@fcps.edu>>>; Sethi, Gautam <gsethi@fcps.edu<<mailto:gsethi@fcps.edu>>>; Falconi, Robert M <rmfalconi@fcps.edu<<mailto:rmfalconi@fcps.edu>>>
Subject: RE: FOIA Response: Oettinger (Malware)

Thank you Suzanne,

Jessica S. Navas
Management Technican-OCCR

From: Haynie, Suzanne <shaynie@hunton.com<<mailto:shaynie@hunton.com>>>
Sent: Tuesday, December 8, 2020 2:15 PM
To: Navas, Jessica S. <JSNavas@fcps.edu<<mailto:JSNavas@fcps.edu>>>
Cc: ptiao@hunton.com<<mailto:ptiao@hunton.com>>; Foster, John <jefoster@fcps.edu<<mailto:jefoster@fcps.edu>>>; Sethi, Gautam <gsethi@fcps.edu<<mailto:gsethi@fcps.edu>>>; Falconi, Robert M

<rmfalconi@fcps.edu<<mailto:rmfalconi@fcps.edu>>>
Subject: FW: FOIA Response: Oettinger (Malware)

Jess:

I have a meeting at 3 with one of the attorneys who has assisted with the ransomware investigation to review the records containing Ms. Oettinger's name. In the meantime, I thought we could send the following response to her:

Dear Ms. Oettinger:

We interpreted your prior request to mean that you were seeking to learn the types or categories of information relating to you that were compromised in the recent ransomware attack on FCPS's technology systems. In view of your follow-up message requesting documentation, we will proceed to extract and provide you with copies of the information that pertains to you. I anticipate being in a position to do so by the end of the day on Thursday, 12/10/2020.

Thank you,

Please call me on my cell if you wish to discuss this matter.
Suzanne

From: Navas, Jessica S. <JSNavas@fcps.edu<<mailto:JSNavas@fcps.edu>>>
Sent: Tuesday, December 8, 2020 8:27 AM
To: Falconi, Robert M <rmfalconi@fcps.edu<<mailto:rmfalconi@fcps.edu>>>; Foster, John <jefoster@fcps.edu<<mailto:jefoster@fcps.edu>>>; Haynie, Suzanne <shaynie@hunton.com<<mailto:shaynie@hunton.com>>>
Subject: FW: FOIA Response: Oettinger (Malware)

Good Morning,

Below is a response from Mrs. Oettinger.

Thank you,

Jessica S. Navas
Management Technican-OCCR

From: REDACTED <<mailto:REDACTED>>
<REDACTED <<mailto:REDACTED>>>
Sent: Monday, December 7, 2020 4:30 PM
To: Requests, FOIA <FOIA_Requests@fcps.edu<mailto:FOIA_Requests@fcps.edu>>
Subject: RE: FOIA Response: Oettinger (Malware)

Where's the proof? Provide me the documentation.

From: Requests, FOIA <FOIA_Requests@fcps.edu<mailto:FOIA_Requests@fcps.edu>>
Sent: Monday, December 07, 2020 4:22 PM
To: REDACTED <<mailto:REDACTED>>
Subject: FOIA Response: Oettinger (Malware)

Dear Ms. Oettinger:

This message will respond to your November 18, 2020 request for records under the Virginia Freedom of Information Act, Va. Code § 2.2-3700 et seq. ("FOIA"). By email dated November 30, 2020, the time period for responding to your FOIA request was extended until today, December 7, 2020.

Your request provides as follows:

“Please provide me all of the information that the hackers accessed about me and/or members of my family, to include [REDACTED] [REDACTED] and [REDACTED]

Based upon our review of records known to have been compromised as a consequence of the September 2020 ransomware attack on FCPS, we have identified five records that include your name. Those records, all of which appear to be related to your prior employment with FCPS, collectively include the following items of personal and employee information relating to you:

- Full Name
- Employee Identification Number
- Date of Birth
- Gender
- Race
- Home Address
- Social Security Number
- Job Code
- Hire Date
- Termination Date
- Pay Grade Code
- Position Code
- Pay Schedule
- Tax State

For purposes of clarity, please be advised that the items of information listed above are cumulative and that no single retrieved document contains all such information.

We have not identified any references in our records from the September 2020 incident to [REDACTED] [REDACTED] or [REDACTED]

Sincerely,

FOIA Office

Office of Communications & Community Relations Fairfax County Public Schools T +1 571-423-1223 | F +1 571-423-1207

> From:

> [REDACTED] mailto:[REDACTED]mailto:ca
> llie.oettinger@gmail.com%3cmailto:
> [REDACTED] mailto:[REDACTED]mailto:c
> allie.oettinger@gmail.com%3cmailto:
> [REDACTED]

> Sent: Wednesday, November 18, 2020 10:06 AM

> To: Reaves, Brandynn

> <bareaves@fcps.edu<mailto:bareaves@fcps.edu<mailto:bareaves@fcps.edu%3
> cmailto:bareaves@fcps.edu>>>

> Cc: Kandalai, Ananth K

> <akkandalai@fcps.edu<mailto:akkandalai@fcps.edu<mailto:akkandalai@fcps
> .edu%3cmailto:akkandalai@fcps.edu>>>; 'Ayorkor Austin'
> <Ayorkor.Austin@ed.gov<mailto: Ayorkor.Austin@ed.gov<mailto: Ayorkor.Aus
> tin@ed.gov%3cmailto: Ayorkor.Austin@ed.gov>>>;
> samantha.hollins@doe.virginia.gov<mailto:samantha.hollins@doe.virginia
> .gov<mailto:samantha.hollins@doe.virginia.gov%3cmailto:samantha.hollin
> s@doe.virginia.gov>>>; 'Kathleen'
> <Kathleen.Harris@doe.virginia.gov<mailto:Kathleen.Harris@doe.virginia.
> gov<mailto:Kathleen.Harris@doe.virginia.gov%3cmailto:Kathleen.Harris@d
> oe.virginia.gov>>>;
> kathryn.jones@doe.virginia.gov<mailto:kathryn.jones@doe.virginia.gov<m
> ailo:kathryn.jones@doe.virginia.gov%3cmailto:kathryn.jones@doe.virgin
> ia.gov>>>; Strong, Jane
> <jestrong@fcps.edu<mailto:jestrong@fcps.edu<mailto:jestrong@fcps.edu%3
> cmailto:jestrong@fcps.edu>>>; Kownacki, Peter A.
> <PAKownacki@fcps.edu<mailto:PAKownacki@fcps.edu<mailto:PAKownacki@fcps
> .edu%3cmailto:PAKownacki@fcps.edu>>>; Morris, Gary M
> <gmorris@fcps.edu<mailto:gmorris@fcps.edu<mailto:gmorris@fcps.edu%3cma
> ilto:gmorris@fcps.edu>>>; School Board Members
> <SchBoard@fcps.edu<mailto:SchBoard@fcps.edu<mailto:SchBoard@fcps.edu%3
> cmailto:SchBoard@fcps.edu>>>; Pearson, Jay W.
> <jwpearson@fcps.edu<mailto:jwpearson@fcps.edu<mailto:jwpearson@fcps.ed
> u%3cmailto:jwpearson@fcps.edu>>>; Superintendent Brabrand
> <suptbrabrand@fcps.edu<mailto:suptbrabrand@fcps.edu<mailto:suptbrabran
> d@fcps.edu%3cmailto:suptbrabrand@fcps.edu>>>; 'Tracey Smith'
> <tsmith@jlarc.virginia.gov<mailto:tsmith@jlarc.virginia.gov<mailto:tsm
> ith@jlarc.virginia.gov%3cmailto:tsmith@jlarc.virginia.gov>>>;
> hgreer@jlarc.virginia.gov<mailto:hgreer@jlarc.virginia.gov<mailto:hgre
> er@jlarc.virginia.gov%3cmailto:hgreer@jlarc.virginia.gov>>>

> Subject: RE: Malware - MY INFORMATION

> Importance: High

>

From: [Navas, Jessica S.](#)
To: [Falconi, Robert M](#); [Foster, John](#)
Subject: Draft FOIA Response RE: FOIA Response: Oettinger (Malware)
Date: Thursday, December 10, 2020 1:53:00 PM
Attachments: [Oettinger Document 1.pdf](#)
[Oettinger Document 2.pdf](#)
[Oettinger Document 3.pdf](#)
[Oettinger Document 4.pdf](#)
[Oettinger Document 5.pdf](#)

Using Suzanne's response & attachments, this is how I would send Mrs. Oettinger's response.

*** Proposed Response ***

Dear Ms. Oettinger:

This message will update the response provided to you on December 8, 2020 with respect to your November 18, 2020 request for records under the Virginia Freedom of Information Act, Va. Code § 2.2-3700 *et seq.*

The five employee-related records referenced in our prior response are attached in accordance with your request.

As stated previously, we have not identified any references in our records from the September 2020 incident to [REDACTED] [REDACTED] or [REDACTED]
[REDACTED]

*** End of Response ***

From: [REDACTED] [REDACTED]
Sent: Tuesday, December 8, 2020 5:11 PM
To: Requests, FOIA <FOIA_Requests@fcps.edu>
Subject: RE: Follow-Up Response RE: FOIA Response: Oettinger (Malware)

I have requested this documentation numerous times for months, from the FBI, Fairfax County Policy, FCPS, principals, admins, and numerous others.

From: Requests, FOIA <FOIA_Requests@fcps.edu>
Sent: Tuesday, December 08, 2020 4:10 PM
To: [REDACTED]
Subject: Follow-Up Response RE: FOIA Response: Oettinger (Malware)

Dear Ms. Oettinger:

We interpreted your prior request to mean that you were seeking to learn the types or categories of information relating to you that were compromised in the recent ransomware attack on FCPS's technology systems. In view of your follow-up message requesting

documentation, we will proceed to extract and provide you with copies of the information that pertains to you.

We anticipate being in a position to do so by the end of the day on Thursday, 12/10/2020.

Sincerely,

FOIA Office
Office of Communications & Community Relations
Fairfax County Public Schools
T +1 571-423-1223 | F +1 571-423-1207

From: REDACTED REDACTED
Sent: Monday, December 7, 2020 4:30 PM
To: Requests, FOIA <FOIA_Requests@fcps.edu>
Subject: RE: FOIA Response: Oettinger (Malware)

Where's the proof? Provide me the documentation.

From: Requests, FOIA <FOIA_Requests@fcps.edu>
Sent: Monday, December 07, 2020 4:22 PM
To: REDACTED
Subject: FOIA Response: Oettinger (Malware)

Dear Ms. Oettinger:

This message will respond to your November 18, 2020 request for records under the Virginia Freedom of Information Act, Va. Code § 2.2-3700 et seq. ("FOIA"). By email dated November 30, 2020, the time period for responding to your FOIA request was extended until today, December 7, 2020.

Your request provides as follows:

"Please provide me all of the information that the hackers accessed about me and/or members of my family, to include REDACTED REDACTED and REDACTED

Based upon our review of records known to have been compromised as a consequence of the September 2020 ransomware attack on FCPS, we have identified five records that include your name. Those records, all of which appear to be related to your prior employment with FCPS, collectively include the following items of personal and employee information relating to you:

- Full Name

- Employee Identification Number
- Date of Birth
- Gender
- Race
- Home Address
- Social Security Number
- Job Code
- Hire Date
- Termination Date
- Pay Grade Code
- Position Code
- Pay Schedule
- Tax State

For purposes of clarity, please be advised that the items of information listed above are cumulative and that no single retrieved document contains all such information.

We have not identified any references in our records from the September 2020 incident to

REDACTED or **REDACTED**

Sincerely,

FOIA Office
 Office of Communications & Community Relations
 Fairfax County Public Schools
 T +1 571-423-1223 | F +1 571-423-1207

> From: **REDACTED** <mailto:REDACTED>
 <**REDACTED** <mailto:REDACTED>>
 > Sent: Wednesday, November 18, 2020 10:06 AM
 > To: Reaves, Brandynn <bareaves@fcps.edu<<mailto:bareaves@fcps.edu>>>
 > Cc: Kandalai, Ananth K <akkandalai@fcps.edu<<mailto:akkandalai@fcps.edu>>>; 'Ayorkor Austin' <Ayorkor.Austin@ed.gov<<mailto:Ayorkor.Austin@ed.gov>>>; samantha.hollins@doe.virginia.gov<<mailto:samantha.hollins@doe.virginia.gov>>>; 'Kathleen' <Kathleen.Harris@doe.virginia.gov<<mailto:Kathleen.Harris@doe.virginia.gov>>>; kathryn.jones@doe.virginia.gov<<mailto:kathryn.jones@doe.virginia.gov>>>; Strong, Jane <jestrong@fcps.edu<<mailto:jestrong@fcps.edu>>>; Kownacki, Peter A. <PAKownacki@fcps.edu<<mailto:PAKownacki@fcps.edu>>>; Morris, Gary M <gmmorris@fcps.edu<<mailto:gmmorris@fcps.edu>>>; School Board Members <SchBoard@fcps.edu<<mailto:SchBoard@fcps.edu>>>; Pearson, Jay W. <jwpearson@fcps.edu<<mailto:jwpearson@fcps.edu>>>; Superintendent Brabrand <suptbrabrand@fcps.edu<<mailto:suptbrabrand@fcps.edu>>>; 'Tracey Smith' <tsmith@jlarc.virginia.gov<<mailto:tsmith@jlarc.virginia.gov>>>;